

Thursday 5 June 2025

Request under Freedom of Information Act 2000

Thank you for your request for information which we received on Monday 2 June 2025. I am pleased to confirm the following.

1. Ransomware incidents (FY2022–FY2025)

Please confirm whether any digital systems within hospitals managed by your NHS Trust were affected by ransomware attacks during the financial years 2022–2023 through to 2024–2025 (inclusive).

If yes:

How many separate ransomware incidents occurred within this period?

For each incident, please provide:

The date or month of occurrence

A brief description of the nature of the attack (e.g. type of ransomware, point of system entry, services impacted)

2. Data breaches following cyber incidents (FY2022–FY2025)

Were any data breaches reported as a result of ransomware or other cyber incidents during this period?

If yes, please provide for each breach:

The type(s) of data affected (e.g. patient records, staff information)

The specific impacts of each breach, categorised as follows (where applicable):

Loss of patient data

Loss of staff data

Disruption to patient services (please specify which services, if known)

Disruption to operational processes

Financial impact (e.g. cost of recovery, penalties, compensation, etc.)

Other impacts – please specify

3. Current cyber security measures (as of date of request)

Please list all cyber security measures and protocols currently in place across the Trust. These may include, but are not limited to:

Cyber insurance (including provider and coverage if available)

Internal and external firewall systems

Use of multi-factor authentication (MFA) for user accounts

Access control systems for sensitive data and critical systems

Anti-virus and anti-malware protection

Cyber security training or awareness programmes for employees
Regular penetration testing or security audits (please specify frequency)
Existence and status of an incident response plan (e.g. last updated date)

Disclosing information specific to our IT Security Strategy may reveal information that would prejudice the prevention or detection of crime and is exempt under section 31 (1) (a) of the Freedom of Information Act.

If you are unhappy with the information received in response to this request, please address your complaint to the Patient Affairs Office at Milton Keynes Hospital NHS Foundation Trust, Standing Way, Eaglestone, Milton Keynes MK6 5LD. If, after exhausting our internal process, you are still unhappy with the information received, you may write to the Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF.

If you need any further assistance, please do not hesitate to contact us at the address above.

Yours sincerely

Freedom of Information Team Lead
For and on behalf of Milton Keynes Hospital NHS Foundation Trust

Any re-use of this information will be subject to the
'Re-use of Public Sector Information Regulations' and best practice.