

19 February 2025

***Request under Freedom of Information Act 2000***

Thank you for your request for information which we received on Thursday 13 February 2025. I am pleased to confirm the following.

- 1. Who is your current system supplier for your Contract and Income Management Software (normally the stakeholders will be in the trust finance team)?**

Civica UK Ltd

- 2. When does that contract expire (not including optional extensions)?**

July 2026

- 3. What is the length of the current contract?**

2 Years

- 4. Is it a cloud-hosted or on-premises (hosted on trust servers) solution?**

On Premises (held on Azure servers)

- 5. Does your Contract and Income Management Software include in-built analytics and dashboarding tools?**

No

- 6. Is there a limit on additional users?**

No

- 7. Do additional users incur additional licence costs?**

Yes

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(1st July 05) and authorisation from Milton Keynes Hospital NHS Foundation Trust will be required. In the event of any re-use, the information must be reproduced accurately and not used in a misleading manner.

If you are unhappy with the information received in response to this request, please address your complaint to the Patient Affairs Office at Milton Keynes Hospital NHS Foundation Trust, Standing Way, Eaglestone, Milton Keynes MK6 5LD. If, after exhausting our internal process, you are still unhappy with the information received, you may write to the Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF.

If you need any further assistance, please do not hesitate to contact us at the address above.

Yours sincerely

Information Governance Administrator  
For and on behalf of Milton Keynes Hospital NHS Foundation Trust

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