

Wednesday 21 May 2025

Request under Freedom of Information Act 2000

Thank you for your request for information which we received on Wednesday 19 March 2025. I am pleased to confirm the following.

1. The number of patient complaints received in calendar year 2024 that relate specifically to maternity and obstetric care in total.

47

2. The number of patient complaints received in calendar year 2024 that relate specifically to maternity and obstetric care at night.

We are unable to answer this question as we do not categorise between complaint that happened during the night and in the day.

3. The number of agency staff (including nurses, doctors, and allied health professionals) used on maternity wards in total in calendar year 2024.

14

4. The number of agency staff (including nurses, doctors, and allied health professionals) used on maternity wards at night in total in calendar year 2024.

6

If you are unhappy with the information received in response to this request, please address your complaint to the Patient Affairs Office at Milton Keynes Hospital NHS Foundation Trust, Standing Way, Eaglestone, Milton Keynes MK6 5LD. If, after exhausting our internal process, you are still unhappy with the information received, you may write to the Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF.

If you need any further assistance, please do not hesitate to contact us at the address above.

Yours sincerely

Freedom of Information Co-ordinator
For and on behalf of Milton Keynes Hospital NHS Foundation Trust

Any re-use of this information will be subject to the
'Re-use of Public Sector Information Regulations' and best practice.