



## Request under Freedom of Information Act 2000

Thank you for your request for information which we received on 03 March 2022.

I am pleased to confirm the following.

## Please provide details of clinical service incidents caused by estates and infrastructure failure at your hospital trust in 2020/21.

## <u>2021</u>

8<sup>th</sup> July – 28<sup>th</sup> July 2021 - Theatre 2 failed its annual air handling verification which resulted in remedial work on the plant, this took a total of 4 weeks to resolve. This resulted in approximately 26 rescheduled elective surgery operations.

## <u>2020</u>

11<sup>th</sup> July - 13<sup>th</sup> July 2020 – Theatre 12 failed its annual UCV verification and needed some adjustment and re-verification this took two days, due to Covid and a reduction in elective surgery, no patient impact occurred.

10<sup>th</sup> August 2020 - Very high ambient temperatures in the summer caused 1 cancellation in an orthopaedic theatre as the temperature inside the theatre was 24.6 degrees. This was cancelled for the safety of staff and the operation rescheduled. The design criteria for the chiller systems is to cope with an ambient temperature of 28 degrees however the temperature rose to 34 degrees externally which was beyond the operating parameters of the equipment.

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If you are unhappy with the information received in response to this request, please address your complaint to the Patient Affairs Office at Milton Keynes Hospital NHS Foundation Trust, Standing Way, Eaglestone, Milton Keynes MK6 5LD If, after exhausting our internal process, you are still unhappy with the information received, you may write to the Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF.

If you need any further assistance, please do not hesitate to contact us at the address above.

Yours sincerely,

As a teaching hospital, we conduct education and research to improve healthcare for our patients. During your visit students may be involved in your care, or you may be asked to participate in a clinical trial. Please speak to your doctor or nurse if you have any concerns. Chief Executive: Professor Joe Harrison Chair: Alison Davis Freedom of Information Co-ordinator For and on behalf of Milton Keynes Hospital NHS Foundation Trust

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