



Chief Executive: Joe Harrison CBE

Chair: Heidi Travis OBE

Thursday 5 June 2025

Request under Freedom of Information Act 2000

Thank you for your request for information which we received on Thursday 8 May 2025. I am pleased to confirm the following.

1. Does your trust provide a chronic pain service? (Yes/No) - Yes If no, this is the end of our request.

If yes, and the service is consultant-led, please provide:

2. Please confirm that the Trust submits RTT data for this service (yes/no)

Yes

3. Please confirm that the Trust submits WLMDS data for this service (yes/no)

Yes

4. Please supply the Trust's RTT submission for every month between April 2024 and April 2025 (inclusive), but please only show data for TFC 191 - Pain Management. This data is available in the public domain, but it is supplied aggregated with other specialities in category: 'X02 - Other - Medical Services'. We are requesting it be disaggregated from this category. Please share this in the format that you have it.

Please see attached document.

- 5. Only if the data requested in #4 is unavailable, please provide the data requested in 5a-e for every month between April 2024 and April 2025:
- 5a. The number of people on the waiting list, as of the first day of the month
- 5b. The average waiting time in weeks
- 5c. The distribution of waiting times, as of the first day of the month (see suggested breakdown in the attached spreadsheet)
- 5d. Number of clock starts during the month
- 5e. Number of clock stops during the month for treatment, broken down by reason
- 5f. Number of clock stops during the month for non-treatment, broken down by reason

Please see attached document





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6. The average time between clock start and an interventional pain procedure being performed, in weeks

Please see attached document.

- 7. Please provide the Trust definitions used for Pain Management services for:
- 7a. Clock starts (e.g. referral received, referral received and validated, etc.)

Referral received

7b. Clock stops for treatment (e.g. first appointment, advice given, information provided, etc.)

lifestyle advice given, medication given, treatment given, referral to other services/providers

7c. Clock stops for non-treatment (please provide breakdown)

Ahead of discharge we get the patient clinically reviewed to obtain the consultants view on discharge.

If yes, and the service is not consultant-led, please provide:

- 8. What is the clinician's role who holds overall clinical responsibility, including governance, outcomes and quality, for the service (e.g. specialist nurse, clinical psychologist, other)? We are requesting the person's position rather than any personal information.
- 9. Does the service provide interventional pain procedures, such as injections? (Yes/No)
- 9a. If yes, please provide the clinician's role that performs them (e.g. consultant in pain medicine)? We are requesting the person's position rather than any personal information.
- 9b. If no, where do you refer patients requiring interventional pain procedures to?
- 10. Please provide the following data for the non-consultant-led Pain Management service for every month between April 2024 and April 2025 (inclusive):
- 10a. The number of people on the waiting list at the first day of the month
- 10b. The average waiting time in weeks
- 10c. The distribution of waiting times, as of the first day of the month (see suggested breakdown in the attached spreadsheet)
- 10d. The number of new referrals during the month
- 10e. The number of patients who started treatment during the month (i.e. had their first appointment)
- 10f. The number of patients discharged without treatment (i.e. rejected referrals)





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N/A

If you are unhappy with the information received in response to this request, please address your complaint to the Patient Affairs Office at Milton Keynes Hospital NHS Foundation Trust, Standing Way, Eaglestone, Milton Keynes MK6 5LD If, after exhausting our internal process, you are still unhappy with the information received, you may write to the Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF.

If you need any further assistance, please do not hesitate to contact us at the address above.

Yours sincerely

Freedom of Information Team Lead For and on behalf of Milton Keynes Hospital NHS Foundation Trust

Any re-use of this information will be subject to the 'Re-use of Public Sector Information Regulations' and best practice.