

25 April 2025

Request under Freedom of Information Act 2000

Thank you for your request for information which we received on Tuesday 22 April 2025. I am pleased to confirm the following.

- **Please confirm the current CAFM Solution used by the Estates Team to manage Reactive and Planned Maintenance tasks and the name of the provider?**

MiCAD Helpdesk, MiCAD

- **Please confirm the current system used by the Estates Team to manage CAD floor plans of the Trust estate buildings?**

Bricscad

- **When is the current CAFM solutions support and maintenance contract due for renewal?**

27th July 2025

- **How much is paid per annum for support and maintenance of the CAFM system?**

Included in contract provision of software, no separate cost

- **How many main system user licences and mobile licences does the CAFM solution utilise?**

Unlimited Main Users, 25 PDA licences

- **Please provide a list of modules used by estates within the current CAFM system?**

Helpdesk, Asset & PPM, Customer portal, Contractor portal, Lease portal , Bricscad Space Planning Module, Asbestos portal, Appraisal, Intranet Property Register, Space Occupancy, Estates Terrier, Document Portal, Compliance Portal.

- **When was the last time the current system was reviewed by procurement for functionality/fit for purpose and value for money?**

July 2024

- **Please confirm contact details for the below positions with name, email address and telephone number**

Under Section 40, personal information, MKUH does not give out names of staff members. However, directors can be found on the MKUH website.

[Board of Directors - Milton Keynes University Hospital](#)

Please be advised that this information is provided in accordance with the Freedom of Information Act 2000 and is for your personal use. Any re-use of this information will be subject to copyright and the Re-Use of Public Sector Information Regulations (1st July 05) and authorisation from Milton Keynes Hospital NHS Foundation Trust will be required. In the event of any re-use, the information must be reproduced accurately and not used in a misleading manner.

If you are unhappy with the information received in response to this request, please address your complaint to the Patient Affairs Office at Milton Keynes Hospital NHS Foundation Trust, Standing Way, Eaglestone, Milton Keynes MK6 5LD. If, after exhausting our internal process, you are still unhappy with the information received, you may write to the Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF.

If you need any further assistance, please do not hesitate to contact us at the address above.

Yours sincerely

Information Governance Administrator
For and on behalf of Milton Keynes Hospital NHS Foundation Trust

<p>Any re-use of this information will be subject to the 'Re-use of Public Sector Information Regulations' and best practice.</p>
